

St Joseph's Health Care London

ConnectCare – Volunteer Installer Position Description

Position: Volunteer ConnectCare Installer

Schedule: Flexible hours booked as installations required. Individual can state days they are available. There is no minimum time commitment.

Purpose: To install and maintain a ConnectCare medical emergency response system in subscribers' homes.

Duties:

1. Receive request for installation or servicing jobs from ConnectCare Officer
2. Pick up unit and paperwork at Parkwood Institute or have equipment at home and information sent by email
3. Install unit in subscriber's home; demonstrate and explain its function; perform test call by sending signal to Response Centre.
4. Have contract and pre-authorized payment signed, record any changes to subscriber's Care Plan information and forward these to ConnectCare staff.
5. Return paper work to Parkwood Institute.

Qualifications:

1. Patience with the elderly or with those with a disability
2. Good interpersonal skills
3. Ability to install system
4. Valid driver's licence and car (installers are compensated for mileage at \$.40/km)
5. Clean police record

Training: Basic Orientation
In-Service training

Supervision: ConnectCare Coordinator, Kerrie Dewachter
ConnectCare Office